

Our Services





Effective government service delivery: Chatbot as services to central, provincial, and local governments



Enterprise Chatbots : Your Reliable Partner in Building Enterprise chatbots



ImpactAI: Driving change

together with

Effective Government Service Delivery





नेपाली, Romanized Nepali, English







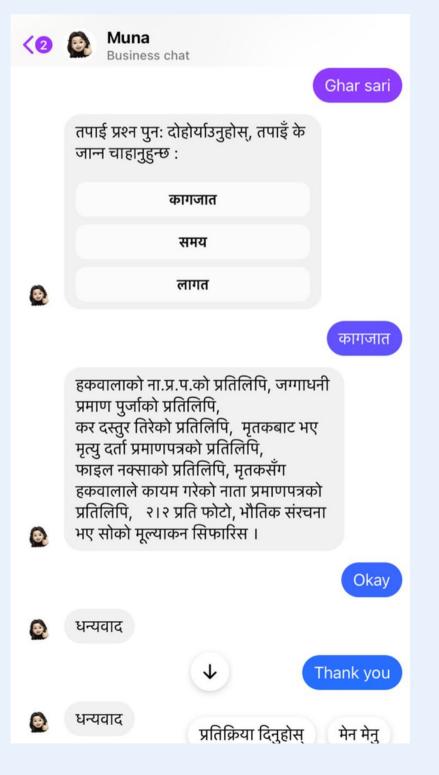


Social Media Integration





Incorporates Citizen Charter



Enterprise Chatbots

Your Reliable Partner in Building Enterprise chatbots



Drive Sales
15% sales increase
within 3 months.



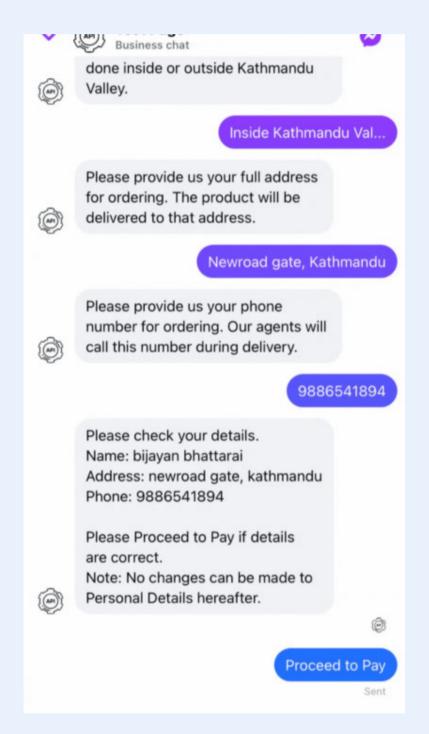
Lead Generation
25% increase in leads
within four month



Product Understanding

Continuously updates and understands as new products are added or changed in the company's system















ImpactAl

Driving change together with















Covid-19 Emergency Group



Information platform related to Covid-19





Golu is the smart and friendly bot that was developed by Diyo.Al during the COVID-19 pandemic. It is an app page on Facebook- गोलु.





Provided reliable and trustworthy information about COVID-19, reducing misinformation and fake news.



Helped the citizens by providing information on ambulance services via the COVID-19 Emergency Viber group.



SMRH Chatbot

DIYO.AI

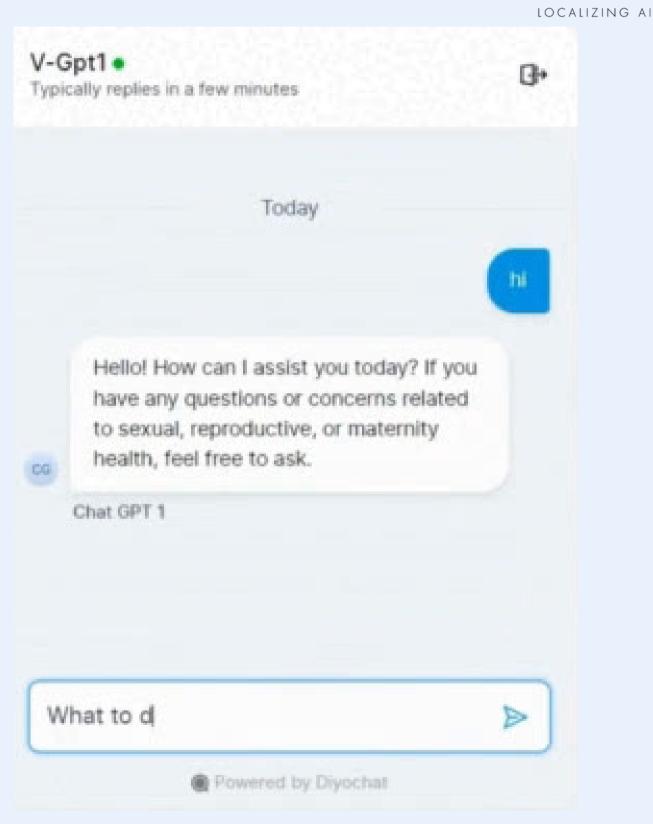
Sexual, Maternal, Reproductive Health Chatbot

Evaluate 9+ LLM's
Perfromance in Nepali
Language

Deployed 4 LLM
Based
Chatbot

Extensive Reach to 7500+ Individuals

Deployed system for the exchange of information between FCHV, GP, and domain experts.



Focusing on Social Taboos Surrounding SMRH Topics





Abortion Status in Nepal

14% of women (age:15-19)

45% Unintended Pregnancies

Abortion Rate
(3 Lakh 32 thousand per year)

58% Unsafe Abortions

720 Daily Unsafe Abortions

How our Chatbot helps?



Access to information about abortion, legal aspects, available methods, and potential risks.



A confidential Platform to access information reducing stigma



Enable peoples to make informed decisions reducing unsafe abortions and risks.

Winner





Chatbot Line Award Thailand



NYEF Startup Award



Startup ICT Award

Building competency





- 93 Participants
- 15 Teams & Ideas
 - Winning ideas and development of Minimally Viable Products

Domain Experts from:

E-Governance, Tourism, Environment and Resilience

Facilitating Innovation: Access to necessary tools and technologies for creating innovative solutions.



शब्दkunja

Making Language Technology possible using AI



Collected and annotated data for Nepali Language



Ongoing research and development in ASR



Released API for transliteration and translation in text

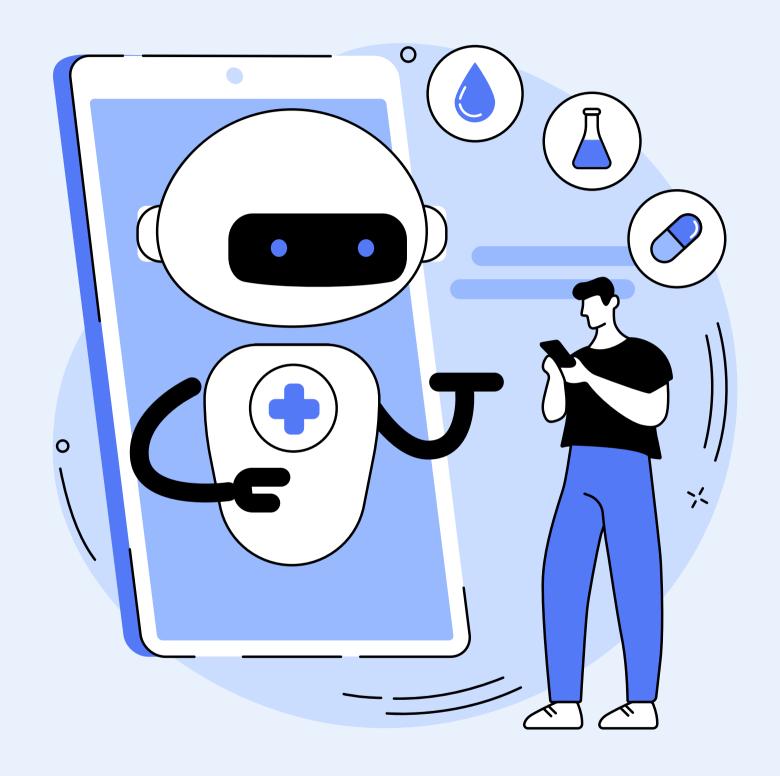


Raise a first round investment of amount Rs. 1 Crore



Developed software & developing for deploy and ML research



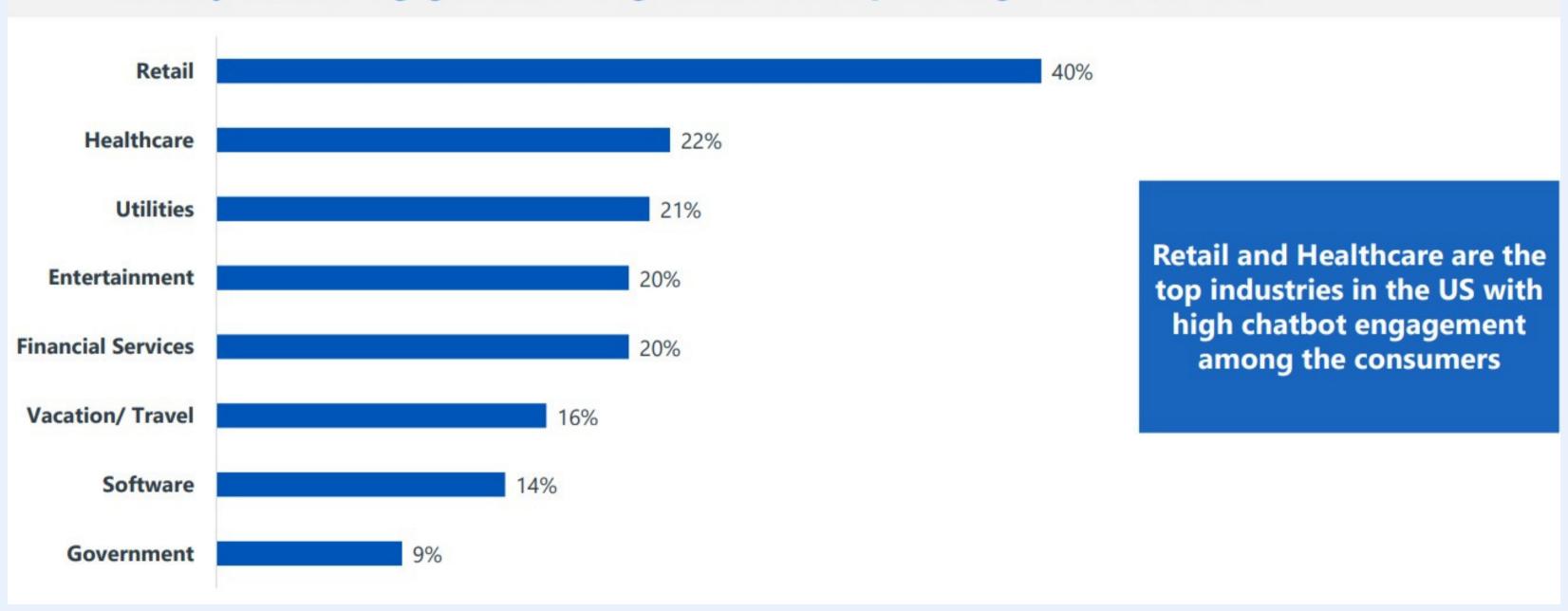


Chatbot in Health



Chatbot Adoption

Industry Chatbot Engagement Among Consumers (in percentage) in the US, 2019



(Statista, 2022)

Perceived Benefits of using Chatbots



76% Locating health clinics & providers in specific areas	78% Scheduling doctor appointments	49% Monitoring patient calls to the health clinics	48% Processing medical invoices or bill payments
30% Assessing emergency triage in hospitals	76% Reminders for medication	56% Renewing medication prescriptions	65% Gathering Health insurance information
70% Answering medication FAQs	68% Providing medication side effects and drug interactions	71% Providing medication use or misuse instructions	62% Overall Benefited from Health Chatbots

(Palanica et al., 2019)







Where does Chatbot come into Action?







A Reliable Partner in Chatbot Development Journey

Everything begins with Curiosity

• What could your business benefit from a chatbot?

Identify problems you want to solve with a chatbot

• What can a chatbot do to maximize your customer satisfaction?

Build and deliver the chatbot you need

 We build and deliver a tailored chatbot for smooth and engaging customer interactions.

Designing chatbot tailored to your needs

• Understanding your requirements and objectives to build an idea chatbot for you.

FREE Chatbot Need Analysis:

It can be quite challenging to find the right chatbot that suits your business? Let our team help you identify and design the ideal chatbot tailored to meet your needs for FREE. Get in touch today!



Build your chatbot with us starting from Rs. 1 Lakh up to Rs. 1 Crore

Startup Team/ Founder



Executive Team



Bijayan Bhattrai Co-Founder/CEO



Santosh Dahal Co-Founder/CTO



Advisory AI Scientists



Dr. Bishesh Khanal Co-Founder/Scientist



Dr. Danda Pani Paudel Scientist



Dr. Suman Raj Bista Scientist



Dr. Binod Bhattarai Scientist



Dr. Ajad Chhatkuli Scientist